Firm Participation, Learning and Innovation in Heterogenous Value Chains of IT-enabled Services

Citation for published version (APA):

Keijser, C. (2019). *Firm Participation, Learning and Innovation in Heterogenous Value Chains of IT-enabled Services: The case of South Africa*. [Doctoral Thesis, Maastricht University]. Boekenplan. <https://doi.org/10.26481/dis.20190404ck>

Document status and date:

Published: 01/01/2019

DOI:

[10.26481/dis.20190404ck](https://doi.org/10.26481/dis.20190404ck)

Document Version:

Publisher's PDF, also known as Version of record

Please check the document version of this publication:

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The case of South Africa

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